

SOCIAL FUNCTION TICKETS	Day/time	Quantity	Per ticket	Amount
Canadian Brass at Notre-Dame Basilica Tickets for this event are NOT included in any registration type.	Tuesday 18:30–19:30		€ 50.00	
IWA Project Innovation Awards dinner Tickets for this event are NOT included in any registration type.	Wednesday 19:00–22:30		€ 120.00	
Gala dinner One gala dinner ticket is included in all the registration types. Only complete this section if you are buying extra tickets.	Thursday 19:00		€ 110.00	
Please ☒ if you plan to attend the following functions which are included in your registration:			Social function tickets – subtotal 4	€
☐ Sunday welcome reception ☐ Monday YWP reception (for under 35s) ☐ Thursday gala dinner				

PARTNER REGISTRATION	Per person	Amount
Partner registration includes a ticket to the Sunday opening ceremony and welcome reception, Monday meet-n-greet, the Thursday closing ceremony and the gala dinner, morning and afternoon teas in exhibition hall.		
Family name _____ First name _____	€ 150.00	
Email _____	Partner – subtotal 5	€

SIGHTSEEING TOURS	Day/time	Quantity	Per ticket	Amount
Bonjour Montréal – the classic tour	Sunday 19 September 09:00–13:00		€ 47,50	
Underground walking tour	Monday 20 September 13:00–16:00		€ 31.00	
Lunch at sugar shack	Tuesday 21 September 10:30–14:30		€ 73,50	
Quebec day trip	Wednesday 22 September 07:30–18:30		€ 59,50	
Green Montréal – Biodome and Botanical Gardens	Thursday 23 September 09:00–13:00		€ 48.00	
Sightseeing tours – subtotal 6				€

PRIVACY	COST CALCULATOR	Amount
As a result of your participation in this event the details you have provided will be on the IWA database. We respect your privacy and will remove your details from the database if you ask us to. After the event we would like to send you information on future related conferences, seminars and exhibitions. If you do not wish to receive this information please tick here. ☐	Delegate registration – subtotal 1	
	Pre-congress workshop – subtotal 2	
	Technical tours – subtotal 3	
	Social function tickets – subtotal 4	
	Partner registration – subtotal 5	
	Sightseeing tours – subtotal 6	
	AMOUNT DUE	€

PAYMENT Please ☒ your method of payment
☐ Bank transfer in Euros (€) to Bendigo Bank Limited Swift code BENDAU3B Branch no. 633 000 Bank account no. EUR0257 Account name OzAccom Pty Ltd
☐ Bank draft attached made payable to OzAccom Pty Ltd in Euros (€) and mailed to the address below.
☐ Credit card authority ☐ AMEX ☐ Visa ☐ Mastercard
I authorise OzAccom/IWA to charge the total amount shown above on the credit card, details of which are provided below. My signature is for authorisation.
Credit card number _____ Expiry date _____ 3–4 digit security number** _____
Name on card _____ Signature _____
**Security number/CCV: AMEX—4 digit code found on the front of card. Visa & Mastercard—3 digit code found on the rear of card.

REGISTRATION DEADLINES	CANCELLATION POLICY
Your payment in full must be received by the date to qualify for these rates. Earlybird discount registration closes 1 July 2010 Advance registration closes 6 September 2010 No registration can be processed after 6 September 2010. After that date , on-site registration rates will apply.	- All cancellations must be made in writing. Telephone cancellations will not be accepted. - Delegate registration cancellations received after 1 July 2010 will receive a refund minus a 25% administrative fee. No refunds will be made after 6 September 2010.

CONDITIONS
1. Applications for registration must be in writing. Telephone registration will not be accepted. 2. All prices quoted in this form are in Euros (€). Payment must be made in Euros. Any bank transfer fees and charges are the responsibility of delegate. 3. Registration can not be confirmed until payment has been received. 4. Credit card payments will appear on your credit card statement with "International Water Association, London" as the merchant. 5. Photocopies of bank drafts cannot be accepted as payment. 6. International Water Association (IWA) membership is not transferable. 7. If you are unable to attend you may nominate another person as a substitute. You must do this in writing. 8. There is no refund for non attendance except as outlined in the cancellation policy. 9. All tours will only operate if the minimum number of participants is reached. Congress organisers reserve the right to cancel if this minimum number is not reached in which case a refund will be made. 10. Children must be accompanied by a parent or guardian at all times. The parent or guardian assumes all risks and responsibility for the safety of their children. Parents please note the social functions have not been planned with children in mind. 11. The IWA World Water Congress 2010 is a collaborative undertaking between the International Water Association (IWA), the Canadian Water and Wastewater Association (CWWA) and the Canadian Association on Water Quality (CAWQ). IWA, CWWA and CAWQ are collectively the Congress organisers. 12. The Congress organisers have made every effort to ensure the accuracy of details in this form at the time of printing but reserve the right to alter or delete items from the programme or services as circumstances require. 13. Congress organisers are not liable for any claims, damage or expense arising out of cancellation, disruption, changes or limitations to the programme or services as a result of any circumstances outside their control including weather, terrorist event, travel restrictions, visa refusals or biological or health hazard or event. 14. Delegates are advised to arrange their own travel insurance to cover medical expenses, cancellation and all other risks. The Congress organisers, their officers and employees are not liable for and the delegate releases them from any liability for claims, damage or expense whether in respect of personal injury, death, loss or damage to the delegate or partner(s). 15. Instructions and other provisions in the registration form, including the cancellation policy, are part of these registration conditions.

PLEASE SIGN HERE
Please process my registration as completed on pages 1 and 2. I have read and agree to the conditions and cancellation policies.
Print the name of the person who signed _____
Please sign here _____ Date _____

RETURN THIS FORM	ENQUIRIES
Fax +61 7 3854 1507 Mail: The OzAccom Group, PO Box 104, RBH Post Office, Qld 4029, Australia.	Madonna Moulds, The OzAccom Group Tel. +61 7 3854 1611 Note: GMT+10 Email ozaccom@ozaccom.com.au